

Ask for Easy Read

This guide tells you what Easy Read is and how to ask for it



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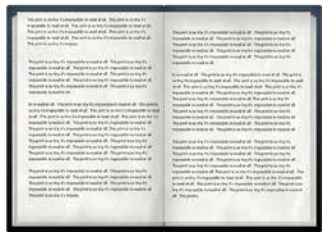
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What Easy Read is

Sometimes information is hard to read. This can be because:



- The words are too hard.



- The text is too small.



- There is too much information.

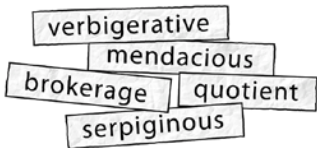


Easy Read is information written to be easier to understand.

Easy Read can help everyone, but it is most useful for people who:



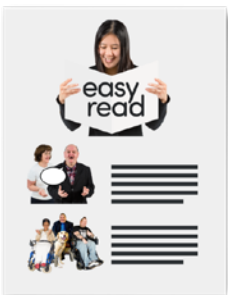
- Have trouble reading.



- Find long or hard words difficult.



- Struggle with too many words at once.



- Need pictures to help them understand.



- Are learning English.



- Have memory problems.



- Find it hard to concentrate.



You can find out more about Easy Read on our website: easyread.wales/what-is-easy-read

Why Easy Read is important



The law says you have a right to information that you can understand.

When you understand information, it helps you:



- Live an independent life.



- Make your own choices and have your say.



- Get involved in your community.

What makes Easy Read easier

Easy Read:



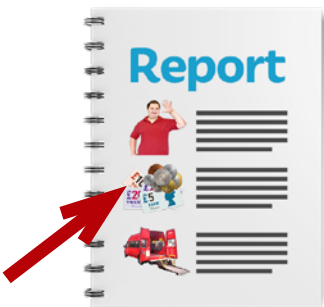
- Uses simple words as much as possible.



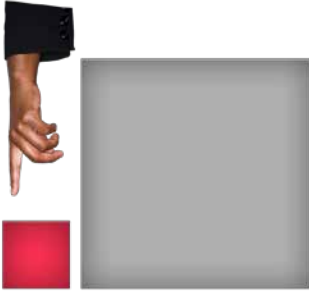
- Explains hard words.



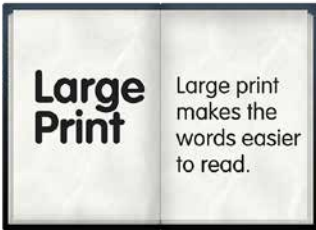
- Uses short sentences.



- Includes pictures to help explain ideas.



- Breaks information into smaller parts.



- Uses large font size.

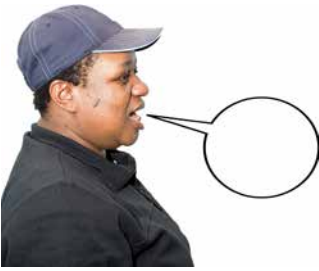


- Leaves space, so the page is not too full.



This is what you are asking for when you ask for Easy Read.

How to ask for Easy Read



If information is hard to read or understand, you can ask for Easy Read. To ask for Easy Read:



- Contact the organisation or service. By phone, email, or in person.



- Tell them their information is hard for you to read.



- Tell them what information you need and ask for it in Easy Read.



- Ask **when** you will get it.

Where to ask for Easy Read

You can ask for Easy Read from places like:



- Your doctor or hospital.



- The council.



- Housing associations.



- Your bank.



- Support services.



- Electric, gas, or water companies.



- Police or fire services.



- Libraries.

What kind of Easy Read you can get

Easy Read information can be:



- Leaflets.



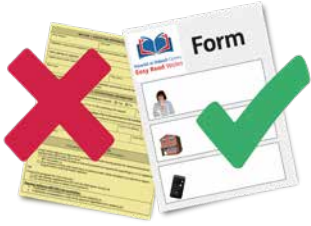
- Booklets.



- Letters.



- Emails.



- Forms.



- Websites.

Help and more information



If you want to learn more about Easy Read go to our website: easyread.wales.



There are useful Easy Read documents on our website. [They are on our resources page](#).



You can tell organisations about our website. We have free resources to help them make Easy Read.



We can also make Easy Read documents for them.



Easy Read Wales made this guide to help make information clear for everyone.



If you have ideas for Easy Read that you need, please tell us. We can help you find Easy Read information. Or we might make it for you:



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Easy Read Wales made this document into Easy Read. To tell us what you think about this Easy Read, go to: <https://bit.ly/3NKvbxF>.